



HLB Connect Application (For Individuals Only)

You may mail or hand deliver the completed form to HL Bank at 1 Wallich Street, #29-01 Guoco Tower, Singapore 078881.

Please allow 5 business days from the date we received the form, for your request to be processed. Should you have any query, please contact us at +65 6349 8330.

Personal Particulars

Full Name as in NRIC/Passpo: _____

NRIC/Passport Number: _____

Mailing Address : _____

Please provide your mobile number to receive One-Time Password _____ (Country code) _____ (Mobile Number) and SMS alerts on all online banking services.

New Application for HLB Connect

I wish to apply for HLB Connect.

Please indicate the mode for receiving the Temporary ID and/or the Security Token:

Send to my Address above Collect at HL Bank

Reset HLB Connect

I would like to request for issuance of Temporary ID.

Request for New Security Device

I would like to request for a New Security Token for the following reason (Please tick one only):

Lost Damaged

I hereby authorise the Bank to debit S\$20 replacement fee from my A/c No. _____ to replace the lost security token.

Update Mobile Phone Number

I would like to update my mobile phone number for OTP¹: Country Code _____ Mobile Phone Number _____

Consent / Declaration

I hereby declare that the above information provided by me is correct. I have read the terms and conditions for HLB Connect which I acknowledge I have been given a copy of or have been referred to at www.hlbconnect.com.sg and agree to abide by the same. I understand that the application herein is/are subject to HL Bank's approval. I hereby authorise HL Bank to disclose the information set out above and any information relating to my account(s) and facilities with HL Bank to such person(s) as may be necessary for the purpose of processing the application(s) herein.

Signature of Applicant/Date _____

For Bank Use Only

CIF Number : _____

Processed By : _____

Approved by: _____

Token S/N: _____

OTP¹ = one time password